
Could not install!

Posted by Heidi Nordberg - 2008/11/08 12:52

Got the following message when trying to install jc_absolution.

Your Extension appears to be written for an older version of Joomla!

I'm using Joomla 1.5.7. Will you update this template, or should I request a refund?

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Re:Could not install!

Posted by Administrator - 2008/11/10 02:21

Hi Heidi,

Thank you for your order.

We're not aware of any specific issues with 1.5.7.

We'll look into this today and get back to you within 24 hours.

Many thanks,

Ed

Re:Could not install!

Posted by Administrator - 2008/11/12 15:20

Hey Heidi,

Apologies for the delay.

To be clear from the outset, we don't yet officially support Joomla 1.5 - jc_absolution was written for Joomla 1.0.X and also doesn't claim 1.5 support.

Nonetheless, you can get the template to work by switching on legacy support via:

Plugin Manager - set the Legacy System plugin to 'published'.

Nice guide here aswell - <http://www.mydigitallife.info/2007/11/29/how-to-enable-legacy-mode-in-joomla-15/>

You will then be able to upload the template.

NOTE: As outlined above you may still experience issues with the template with Joomla 1.5.

We are due to upgrade our templates to 1.5 but as of yet we don't have a timeframe for that right now.

Thanks,

Ed
