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## Could not install!

Posted by Heidi Nordberg - 2008/11/08 12:52

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Got the following message when trying to install jc\_absolution.

Your Extension appears to be written for an older version of Joomla!

I'm using Joomla 1.5.7. Will you update this template, or should I request a refund?

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## Re:Could not install!

Posted by Administrator - 2008/11/10 02:21

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Hi Heidi,

Thank you for your order.

We're not aware of any specific issues with 1.5.7.

We'll look into this today and get back to you within 24 hours.

Many thanks,

Ed

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## Re:Could not install!

Posted by Administrator - 2008/11/12 15:20

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Hey Heidi,

Apologies for the delay.

To be clear from the outset, we don't yet officially support Joomla 1.5 - jc\_absolution was written for Joomla 1.0.X and also doesn't claim 1.5 support.

Nonetheless, you can get the template to work by switching on legacy support via:

Plugin Manager - set the Legacy System plugin to 'published'.

Nice guide here aswell - <http://www.mydigitallife.info/2007/11/29/how-to-enable-legacy-mode-in-joomla-15/>

You will then be able to upload the template.

NOTE: As outlined above you may still experience issues with the template with Joomla 1.5.

We are due to upgrade our templates to 1.5 but as of yet we don't have a timeframe for that right now.

Thanks,

Ed

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