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## JC Startup template download ID not valid. Cannot

Posted by Brooks Carpenter - 2009/08/10 16:32

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When I try to use the download ID that was sent in an email I get message that download id is invalid and I cannot download the template.

thanks,  
Brooks

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## Re:JC Startup template download ID not valid. Cannot

Posted by colm troy - 2009/08/10 17:43

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Hey Brooks,  
if you send an email to info @ joomlacreative.com with your order details we'll take of it for you straight away.

We just completed a server move and have been experiencing a few hiccups.  
My apologies,

Ed

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## Re:JC Startup template download ID not valid. Cannot

Posted by Brooks Carpenter - 2009/08/11 11:00

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Ed,  
I get delivery failure notices when I try to email info@joomlacreative.com. 550 error No such user here.

thanks,

Brooks

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## Re:JC Startup template download ID not valid. Cannot

Posted by Ed Bloom - 2009/08/11 17:47

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hey Brooks,

I've fixed that error - my apologies.  
Can you try sending the email again.

Many thanks,

ed

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## Re:JC Startup template download ID not valid. Cannot

Posted by Brooks Carpenter - 2009/08/12 10:59

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Ed,  
I re-sent the email yesterday. I haven't heard from anyone yet.

thanks,  
Brooks

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